

10 July 2020

KLM is organizing repatriation flights Cape Town and Johannesburg

In cooperation with the Dutch Embassy in South Africa, KLM organizes several repatriations flight. These flights are aimed to enable Dutch nationals as well as residents of other European Union members and Schengen states to return home.

- From Cape Town on 1st Aug (KL598)
- From Johannesburg on 2nd Aug (KL592)

From	То	Economy (taxes included)*	Business (taxes included)*
Cape Town & Johannesburg	Amsterdam	19 500 ZAR	46 450 ZAR
	Europe (73 destinations)	+/- 23 000 ZAR	+/- 50 100 ZAR
	Other destinations or Long Haul destinations	Please contact our Sales and Service Centre	

* Prices might vary slightly due to airport taxes difference and fluctuation in exchange rates

How to book a seat:

Website: You can book your ticket through our website <u>www.klm.co.za</u> by searching for a <u>one-way trip</u> and <u>specific date</u>. The calendar view will not display them. Please book only for the flights on these dates and flight numbers.

Call centre: Our sales and Service Centre can be contacted to book a flight, via phone: +27 (0)10 205 0100 or +27(0)10 205 0101, daily between 09:00 – 16:00. Payment can only be made with credit card. If you have an existing booking with Air France or KLM you can use it to (partially) pay for this flight.

Additional Information: During the booking process a link will be given to fill in a web form. You need to fill in the form for each passenger in your reservation. It is mandatory to fill in this web form. In case you missed the link in your booking process, you can find it here: https://www.klm.com/travel/za_en/customer_support/repatriation_flights.htm

/!\ Please be aware that it is mandatory to submit information required by the South African authorities /!\

Book before flight closes: Flights will be closed for bookings on 5 days prior to departure to submit all information to the South African Authorities.

What happens after you booked a ticket:

After flight is closed and passenger list submitted to the authorities, all passengers who have bought a ticket will receive all information about the process on the day of departure, the assembly point, how to get there, the time schedule and other relevant info for your trip. This will be sent by KLM around 3 days prior to departure.

If you are travelling from outside the province of departure (Gauteng for JNB and Western Cape for CPT), please request your Embassy, or the Embassy of your destination, to issue a 'laissez-passer' letter. This allows you to cross province borders and travel to the assembly point on the day of departure. From the assembly point all passengers will be transported to the airport by bus. Please take note that you are not allowed to travel directly to the airport.



Who is allowed to travel:

- Citizens of European Union*, the United Kingdom, Norway and Switzerland
- Holders of Residence permit for any of the European Union countries
- Holders of Residence permit for the United Kingdom, Norway or Switzerland
- Third country residents (outside European Union countries + United Kingdom + Switzerland + Norway) in transit in Amsterdam with a connecting flight to countries outside the EU Schengen area, with their luggage labelled through
- Foreign citizens married to European Union citizens issued with the appropriate visa for their destination
- Foreign citizens with Residence Permit for any of the European Union countries + United Kingdom + Switzerland + Norway
- Foreign citizens holding MVV (D-visa) for any of the European Union countries + United Kingdom + Switzerland + Norway

/!\ In case of doubt whether you are eligible to travel, contact the embassy of your destination to verify /!\

Sanitary and health measures:

KLM is taking a series of measures to keep you and our staff as safe as possible.

- Wearing facial protection during boarding and flight is mandatory for KLM passengers. Cabin crew will of course also wear facial protection.
- Our on board service is adapted to limit the contact between passengers and our cabin crew as much as possible.
- All our aircrafts are thoroughly cleaned and sanitized with approved disinfectants at least every 24 hours
- During the flight, the air in our aircraft is continually renewed with fresh air drawn in from outside. Our aircraft are equipped with an air filtration system consisting of High Efficiency Particulate Air (HEPA) filters which capture 99,99% of viruses and bacteria, including coronaviruses, filtering all air in the cabin every 180 seconds.

For more info, please follow this link: <u>https://youtu.be/1-200j9DyPE</u>

* European Union countries (27): Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden