

**Information on Transit Services at the  
Hong Kong International Airport**  
(Updates to be effective from 15 June 2020)

With the situation of COVID-19 in Hong Kong stabilising, the Government is monitoring the situation and has been gradually relaxing the control measures relating to reduction of people's mobility in accordance with the "suppress and lift" strategy. We are mindful that the process towards the lifting of travel restrictions and border control measures will require weighing and balancing the need for public health protection, economic impact and social acceptance based on the assessment of an evolving situation and constant monitoring. In this connection, the resumption of transit services at the Hong Kong International Airport (HKIA) starting 1 June 2020 has been implemented in a gradual and coordinated manner.

2. To ensure that the precautionary and public health protection related measures are well put in place throughout the travel, airlines have been advised to conduct all necessary verification at the origin ports and have been requested to implement pre-flight and in-flight safety measures, including basic health assessment, checking passengers' body temperature before boarding at origin destinations, requiring passengers to wear face masks in flight, providing sanitisers, among others. The purpose of the pre-flight measures is to identify any possible passengers who may have symptoms or with high risk of being infected of COVID-19, and they will not be allowed to board the aircraft. We are glad to note that airlines currently operating at the HKIA have taken active steps in the last two weeks to put in place pre-flight health measures at the origin ports including health questionnaire and temperature checking as required.

3. In the interest of keeping transmission risks while passengers in transit to the minimum, the Airport Authority Hong Kong has also put in place a host of enhanced health measures at the HKIA including a number of social distancing and segregation measures to reduce the associated risks of contact and transmission. Apart from the mandatory mask wearing requirement and reminders for passengers of the importance of hand hygiene, stickers are given to the transit passengers at transfer points for identification purpose. Designated seating area at each boarding gate and designated dinner areas are set up for the transit passengers. These measures are found

to be effective in raising the awareness of safe travel and minimising the risk of contact and transmission.

4. With positive outcome of the initial cautious approach, the airport community is ready for further expansion of the scope of resumption of transit services. Starting from the week of 15 June 2020, transit services will be available for passengers who can be **checked through from the origin ports to the final destinations**, on the condition that the operating and marketing carriers will communicate closely and implement all the required pre-flight checking and verification and in-flight safety measures. SkyPier ferry services to/from Macao will also resume from 17 June to 16 July 2020 as arranged by the Macao SARG so as to facilitate the return of Macao residents and the outgoing journeys of those who need to travel out of Macao via the HKIA.

5. Airlines operating at the HKIA have been advised of the arrangements and been reminded of the need to conduct all necessary verification and confirm the latest travel restrictions, border control and the quarantine measures imposed by different countries and regions to ensure that their passengers will be accepted at the final destinations before allowing them on board. We note that transiting to and from Mainland is not available at the moment.

6. To assist in the government's efforts in combating the COVID-19 and managing the resumption of traffic in a gradual and coordinated manner, we continue to count on the cooperation of airport community and effective execution of the interline arrangements among the operating and marketing carriers, pre-flight checking and verification, in-flight safety and health measures as well as stringent social distancing measures at the HKIA. We will closely monitor the situation and will act in response to the evolving situation according to the "suppress and lift" strategy.

7. Should you have any enquiries, please contact Airport Authority Hong Kong at [customer@hkairport.com](mailto:customer@hkairport.com) or 2181 8888.

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